

Becoming “Food Aware” in Hospital

Strategies to improve food intake and the nutrition care culture



Canadian
Malnutrition
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Malnutrition

Morbidity ↑
Wound healing ↓
Infections ↑
Complications ↑
Convalescence ↓

Quality of Life ↓
Suffering ↑

Mortality ↑

Treatment ↑

Length of Stay ↑

COSTS ↑

Hospital Malnutrition in Canada

- Almost 1 in 2 medical or surgical patients who stay 2+ days are malnourished at admission (Allard et al., 2015)
- Less than $\frac{1}{4}$ of patients see a dietitian, most of these patients are not malnourished; 75% of malnourished are missed (Keller et al., 2015)
- Malnutrition at admission extends length of stay by ~ 3 days
- Patients who deteriorate have a longer length of stay (medical 18 days; surgical 12 days) (Allard et al., 2016)
- 2/3 of patients leave in the same nutritional state as admitted while 1 in 5 gets worse (Allard et al., 2016)

Hospital Malnutrition in Canada

- Poor food intake ($\leq 50\%$) in the first week of hospital stay occurs for $\sim 35\%$ of patients (Allard et al., 2015)
- Poor food intake during admission predicts length of stay when adjusted for other covariates such as malnutrition at admission (Allard et al., 2015)
- 77% of physicians agreed that using dietitian expertise more extensively would be helpful (Duerksen et al. 2016, JPEN)
- Over 50% of nurses thought malnutrition occurred in $< 25\%$ of patients (Duerksen et al. 2016, JPEN)

Barriers to Food Intake

- Organizational (noise, interruptions)
- Choice (meal timing, limited menu selection)
- Food access/hunger (lack of food availability)
- Eating difficulties (opening packages, reaching food)
- Quality/choice/satisfaction with food (taste, appearance, smell)
- Effect of illness on food intake (poor appetite, pain)

Organizational Barriers to Food Intake

- Disturbed by activities, noises or unpleasant smells (38.9%)
- Interrupted by the hospital staff (41.8%)
- Missed meals by not being available when they were served (19.9%)
- Missed meals because of avoiding food for tests (34.7%)
- When meals missed, not give hospital food by staff (Patients answered 'did not miss a meal' excluded) (69.2%)
- Did not get help when needed (restricted to patients who needed help) (42.2%)
- Did not want food that had been ordered* (58%)
- Did not receive ordered food* (27.6%)

Choice

- 11.9%** Meals not served at times that suit patient
- 3.9%** Do not understand how to complete the menu selection sheet*
- 23.3%** Not being able to choose preferred foods*
- 36.9%** Not enough information on menu to make selection*

Hunger

- 30.1%** Visitors bring in food because patient is hungry
- 24.4%** Become hungry between meals that are too far apart
- 11.5%** Felt hungry but could not ask staff for food
- 12.2%** Felt hungry and wanted something to eat but no food was available from the hospital

Eating difficulties

27.2%	In an uncomfortable position to eat
19.7%	Difficulty reaching food
16.1%	Difficulty cutting up food
30.1%	Difficulty opening packets/unwrapping food
8.7%	Difficulty feeding self
7.4%	Not enough time to eat all the food
7.8%	Needed help to eat meals

Quality/satisfaction with food; dissatisfied with:

28.8%

Taste

16.3%

Appearance

18.1%

Smell

19.4%

Portion Size

21%

Temperature of food

Effect of Illness on Food Intake

63.9%	Loss of appetite
42.7%	Sickness
41.1%	Tired
37.4%	Pain
25.1%	Worried
20.0%	Depressed
17.1%	Breathing difficulties
15.2%	Chewing or swallowing difficulties

Shared Responsibility

Being “Food Aware” in hospital is the responsibility of:

- ✓ All hospital staff, including senior management
- ✓ Volunteers
- ✓ Patients
- ✓ Families/Friends

Strategies: Correcting Knowledge Barriers

- **Education and training** for all staff including hospital management on their role in preventing malnutrition.
- **Key opinion leaders** communicate messages effectively to stimulate change in behaviour of other staff.
- **Reminders** put in place to convert training into routine practice and sustaining changes.
- Institute policies that promote **focus on patient food intake** at meal time.

Strategies: Promoting Food Intake of Patients

- Have staff (potentially a diet technician) **identify food preferences**, help with filling in the menu, and communicate these to food services.
- Staff and families/friends should know that mealtimes need to be **focused on eating** meals and nourishments.
- Staff and family/friends need to **encourage food intake**.
- When possible, encourage patients to **eat with a group** of patients or family/friends.
- **Meal interruptions** for tests or other medical procedures should be avoided.

Strategies: Preventing Barriers to Eating

- Sit patient in chair or **position upright** in bed
- Ensure bedside **table is cleared** for tray set-up, **open packages, provide assistance to eat**, if needed
- Promote a **pleasant eating environment** by considering the noise, smells and other environmental barriers to food intake
- Ensure **vision and dentition** needs are addressed
- Provide nausea, pain, constipation control
- Monitor for **signs of dysphagia**

Strategies: Food Provision

- Ensure **food is available** at all times of day, especially when a meal is missed
- Encourage family to bring preferred **foods from home** that are nourishing; provide safe storage for these foods
- Staff should be aware that oral nutrition supplements (ONS) are appropriate in some cases, but there are benefits associated with meals that ONS cannot provide
- Consider in-between meal snacks to support food intake

Strategies: Monitor and Report

“Staff/family/friends and the patient need to monitor food intake and when it is low, implement advanced strategies to support food intake, such as snacks or special supplements”

Monitor:

- ✓ Food/meal intake
- ✓ Weight weekly
- ✓ Duration of NPO/clear fluid intake
- ✓ Hydration status
- ✓ Appetite

Strategies: Transitioning Malnourished Patients to Home

- **Educate** patients and families/friends on the importance of nutrition during and post hospitalization
- Include nutrition status and treatment prescription in **discharge plans** to ensure follow-through of treatment into the community
- Provide **specific guidance** around monitoring body weight and appetite and what to do if these continue to be poor at home

Summary

- Making a hospital “food aware” requires a **multi-level approach**.
- Potential **barriers** to food intake should be recognised.
- **Strategies** to address these barriers need to be implemented.
- Hospitals require a **culture** that supports the nutritional needs of patients.
- Becoming “food aware” in hospital is the **shared responsibility** between hospital staff, management, patients and their families.

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